



— LASHES BY —
THE WAX BOUTIQUE



**HEY BABE,
LET'S HELP YOU
GET THE MOST
OUT OF YOUR
YOUR LASH
SERVICES!**

Before + After
Instructions

Policies & More!

IMPORTANT INFO

****A 50% non-refundable deposit along with a credit card on file is required to reserve ALL eyelash service appointments. Please make sure that you are aware of our no-show and cancellation policies.****

*****The minimum age requirement for any specialty Brow or Lash service is 18 years of age.*****

**PLEASE READ THIS IN ITS ENTIRETY BEFORE
CONFIRMING YOUR APPOINTMENT**

BEFORE & AFTER INSTRUCTIONS

Day of:

- > Remove any eye makeup BEFORE arriving at your appointment. If any makeup/ makeup-residue needs to be removed during your appointment, it will compromise results and take away from your limited appointment time. If we have to start the appointment more than 10 minutes late due to cleaning, then the appointment may be rescheduled and you will still be charged 100% of the scheduled service for that day. If the technician has to cleanse the eye area, we will charge an additional \$15. At times, we are not able to completely remove makeup oils & residue at the appointment. If this happens, we will not be able to perform the service but we will still charge 100%. Therefore, we strongly recommend that you come to the appointment WITHOUT EYE MAKEUP.
- > Arrive 10 minutes early in order to fill out consent and consultation forms. Appointment will be canceled if a client is more than 15 minutes late to a Brow or Lash service appointment and the card on file will be charged 100% of scheduled service.
- > Be prepared to have your eyes closed for up to 2 hours and 30 minutes depending on the service scheduled.

LASH LIFT CLIENTS: Before confirming your appointment please notify us if you have been using any eyelash growth serums, or medications that affect hormones, such as birth control.

LASH EXTENSION CLIENTS: If we have to cleanse your lashes in order to perform a full set or fill service, then you will be charged a Lash Detox fee of \$15.

After:

- > Avoid water for 24 hours including showering. If you must shower within 24 hours, try to avoid the eye area Please note, that any moisture within 24 hours may compromise results/ retention.
 - > Avoid sweating (this includes workouts, hot yoga, saunas etc.)
- > Do not apply makeup for at least 24 hours & when you resume use of makeup - please make sure that it is oil-free and recommended for use with lash extensions or a lash lift service.
 - > LASH EXTENSION CLIENTS: It is not recommended to use mascara with your lash extensions.
 - > LASH EXTENSION CLIENTS: Keep your eyelashes clean - using an oil free foaming cleanser DAILY
 - > Sleeping on your face will compromise the results of all eyelash services and will dramatically affect eyelash extension retention.
 - > Make sure to pre-book your appointments. Lash Lifts are booked 6-8 weeks apart.
- > LASH EXTENSION CLIENTS: **Book your fill appointments in advance** to avoid being charged for a Full Set after the 21+ day threshold.

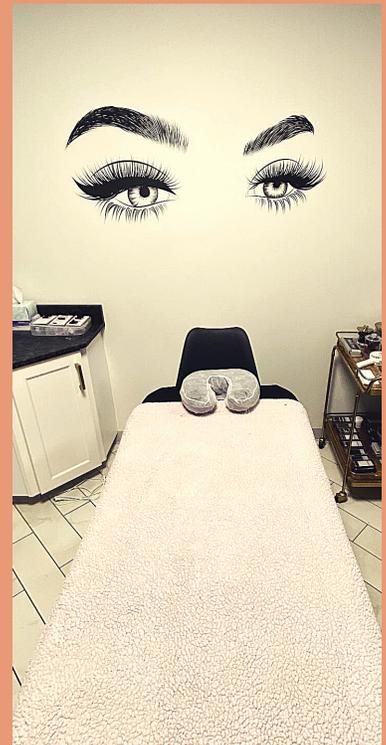


*My lashes are so natural looking
and I don't even feel them on.
They don't ruin my natural lashes.
I'm so happy I found this place!
- Stephanie S.*

POLICIES

- > A 50% non-refundable deposit is required at time of booking. When booking by phone, Credit Card info and an authorization form is required in order to reserve an appointment for all lash and specialty brow appointments. Please be advised that an appointment time will not be held without CC/ACH information.
- > ALL Lash and Brow Specialty services must be canceled at least 24 hours in advance. Within 24 hours of scheduled appointment time, we reserve the right to charge the CC on file 50% of the cost of the scheduled service. No-show appointments will be charged 100% the cost of the scheduled service.
- > Clients who frequently reschedule and cancel at the last minute or no show, may be denied the right to book future lash and specialty brow appointments.
- > We do not offer refunds for services or products. If you are dissatisfied with a service, please notify us within 24 hours for eyelash services and 48 hours for waxing services so that we can try to make it right. This policy includes reactions to products that are used in services. Please notify us of all allergies before a service.
- > Any Lash Fill 22+ days will be considered a full set. No exceptions.
- > Please notify us of allergies, medications, and pre-existing conditions, etc. PRIOR to your appointment. It is extremely important to be honest when completing consultation intake and liability forms so that we can make sure you get the best results from your service! If you have had any reaction or sensitivity to Lash Extensions or a Lash Lift before, please notify us & give us as many details as possible. The Licensed Technician may or may not agree to performing the service again.
- > Clients are required to come to their appointment WITHOUT EYE MAKEUP. If the technician has to cleanse the area of makeup, the client will be charged an additional \$15. If the technician cannot sufficiently cleanse the area, we may not be able to perform the service. Clients will still be charged for the service. (Non-refundable.)

We greatly value the time of our clients as well as our service providers. All of our technicians are licensed, certified, and experienced specialists. Out of respect for their time and the time of our clients, we strictly enforce a no show & cancellation policy.



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EXTRA INFO

- >> Lash extension retention is dependent on many variables including proper after-care. Lash clients that do not properly care for their lash extensions may experience more lash fall-out than others.
- >> Lash fill appointments are booked for generic time increments that should allow the Lash Artist to fill in any lash loss from the previous appointment. However, if you are someone that experiences more than the usual fall-out between fill appointments, please let us know at the time of booking or before your next fill appointment so that we can accommodate your lash fill with extra time.
- >> All lash appointments that extend beyond the standard booking time will be billed at a rate of \$30 per 15 minutes. For example, if you are booked for a two-week Boho Fill at the price of \$75 but you want to add an extra 15 minutes to the appointment to make sure that they're as full as possible before a vacation, then you can request to book an extra 15 minutes bringing your lash fill price to \$105. Of course, that's provided we have the extra time in the schedule to give you. That's why it's really important to pre-book your appointments accordingly.
- >> We always recommend booking your lash fill appointments before leaving the salon from an appointment. Pre-booking is the only way to guarantee that we'll have the availability you're looking for. We typically can't accommodate last-minute appointments for extensions. Please pre-book to make sure that you get an appointment before you reach the 22-day threshold of needing a full-set.
- >> We reserve the right to refuse service if/when the Licensed Artist is not comfortable working over previously existing lash extensions. The health and integrity of your natural lashes is of utmost importance to us. Please respect the decision of your Licensed and Certified Technician. If/ when we cannot perform the service over pre-existing lash extensions, then we might recommend removing the lashes and starting fresh. Please be advised that this will result in additional charges. Of course, we will make our recommendations and consult with you prior to performing any service.

